

If you or household/family member have tested positive, been exposed to someone who has tested positive or you/household family member are showing any of the symptoms of the covid19 virus we ask that you self-quarantine for 14-21 days before making or keeping a dental appointment.

Effective August 1st: Face coverings will be required to enter office and we will continue to maintain social distancing inside the office. Therefore, only patients being seen for dental care may enter/remain in the office. If you are not being seen, we ask that you please stay home or remain in your vehicle.

Children under the age of 15 may have ONE adult family member remain with them for the duration of dental appointment, this will include sitting in the treatment room. If you do not plan to sit in on the entire appointment with your child, we ask that you return to your vehicle after check in. Again, additional family members will be asked to return to vehicle during appointment.

If you prefer to wait in your vehicle until we are ready to seat you, feel free to call the office when you arrive to make this request.

Appointment times will be changed to accommodate the guidelines and requirements for practice operation. The office will notify you by text, email &/or phone call the date and time of your appointment so be sure to listen to/read messages for any changes that may have been made to your appointment. Please take note that it will most likely be slightly different then that printed on an appointment card you were given previously.

Please arrive on time for your scheduled appointment; DO NOT arrive excessively early - as we wish to practice social distancing as much as possible and we may ask you to return to your vehicle until we are ready for you if there are too many people in the waiting room. If you are late for your appointment, you may also be asked to reschedule as a specific amount of time has been allotted for appointments and sterilization procedures.

Our 24 hour cancellation policy will be implemented and charges may apply for appointments cancelled after hours or on the day of scheduled appointments. Please respect our time as well as other patients who have been waiting to get in for appointments. If you do not wish to keep or are unable to keep an appointment, please courteously notify our office at least a full 24 hrs in advance so open time can be used wisely

to address our back log of needed services/appointments.

Upon arrival for your appointment we will review covid screening questionnaire, have your temperature taken & request you wash your hands with soap and water. If you arrive wearing gloves, you will be asked to remove them and wash your hands as we need to maintain sterilization requirements and cannot otherwise verify where the gloves have been worn prior to entry of the office. Soap and water are preferred over the use of hand sanitizer whenever possible.

You may be asked to complete health forms before being seen, if this is the case you will be asked to arrive early for your dental appointment, otherwise please arrive at your scheduled appointment time. Be sure to bring a current updated list of any medications you are taking and be sure to have your insurance information available and ready for scan or photocopy.

Please respect that everyone is entitled to differing opinions during these times and here at Potrykus Family Dentistry we are respecting all sides while still following the social distancing, office sterilization and treatment guidelines that are required. We are going to do our very best to keep the number of patients and staff in the office at any given time to a minimum and again, in some cases you may be asked to return to our vehicle until we are ready for you or if you feel more comfortable returning and waiting in your car after check in we can call you when we are ready to seat you.

Restrictions will apply to our Friends and Family Discount Plans. If you have questions related to your plan please contact the office prior to your appointment to discuss.

Please contact office directly with questions or concerns regarding your upcoming appointment or any of our current protocols in place at this time.

715-479-4686 or [contactus@potrykusfamilydentistry.com](mailto:contactus@potrykusfamilydentistry.com)