

You have an upcoming appointment with our office, as a reminder to all our patients...
PLEASE TAKE A MOMENT TO READ COMPLETELY:

We are implementing the following protocols/policies as we continue to monitor CDC, WDA and state guidelines for our practice:

If you have tested positive, been exposed to someone who has tested positive or you/family member are showing any of the symptoms of the covid19 virus we ask that you self-quarantine for 14-21 days before making or keeping a dental appointment.

Recent travel of 50+ miles from Vilas/Oneida County in last 14-21 days. Please contact office to discuss.

We do wish to continue to maintain social distancing. Our office waiting room and treatment rooms are small so we ask that **only patients being seen for dental care** enter the office. **If you are not being seen, we ask that you please stay home or remain in your vehicle.** Children under the age of 16 may have 1 adult family member remain with them for the duration of dental appointment, this will include sitting in the treatment room. If you do not plan to sit in on the entire appointment with your child, we ask that you return to your vehicle.

If you prefer to wait in your vehicle until we are ready to seat you, feel free to call the office when you arrive to make this request.

Appointment times will be changed to accommodate the guidelines and requirements for practice operation. The office will notify you by text, email &/or phone call the date and time of your appointment so be sure to listen to messages for any changes that may have been made to your appointment. Please take note that it will most likely be slightly different than that printed on an appointment card you were given previously.

In some events you may be asked to reschedule your appointment for the health, safety & compliance of our office, as well as the health and safety of other patients and our local community.

While we are able to open our doors to you for service, it is EVERYONE's responsibility to make sure we keep the local covid19 numbers down. Should there be a spike in case numbers in our area we will need to close our doors again, so do your part to help keep our community safe.

Please arrive on time for your scheduled appointment; DO NOT arrive excessively early - as we wish to practice social distancing as much as possible and we may ask you to return to your vehicle until we are ready for you if there are too many people in the waiting room. If you are late for your appointment, you may also be asked to reschedule as a specific amount of time has been allotted for appointments and sterilization procedures.

Our 24 hour cancellation policy will be implemented and charges may apply for appointments cancelled after hours or on the day of scheduled appointments. Please respect our time as well as other patients who have been waiting to get in for appointments. If you do not wish to keep or are unable to keep an appointment, please courteously notify our office at least a full 24 hrs in advance so open time can be used wisely to address our back log of needed services/appointments.

Upon arrival for your appointment we will review covid screening questionnaire, have your temperature taken & request you wash your hands with soap and water. If you arrive wearing gloves, you will be asked to remove them and wash your hands as we need to maintain sterilization requirements and cannot otherwise verify where the gloves have been worn prior to entry of the

office. Soap and water are preferred over the use of hand sanitizer whenever possible. Wearing of masks is left to patient preference and is not required by our office.

You may be asked to complete health forms before being seen, if this is the case you will be asked to arrive early for your dental appointment, otherwise please arrive at your scheduled appointment time. Be sure to bring a current updated list of any medications you are taking and be sure to have your insurance information available and ready for scan or photocopy.

While in the waiting room we ask that you practice social distancing and be respectful of other patients in the waiting room with you; some may feel comfortable chatting while others prefer to remain quiet, some wear masks and others prefer not to. Please respect that everyone is entitled to differing opinions during these times and here at Potrykus Family Dentistry we are respecting all sides while still following the social distancing, office sterilization and treatment guidelines that are required. We are going to do our very best to keep the number of patients and staff in the office at any given time to a minimum and again, in some cases you may be asked to return to our vehicle until we are ready for you or if you feel more comfortable returning and waiting in your car after check in we can call you when we are ready to seat you.

Restrictions will apply to Friends and Family Discount Plans currently expired but directly effected by a reschedule between April 6th & April 24th during the state mandated shut down. If you have questions related to your plan please contact the office prior to your appointment to discuss.

We are still in the hiring process for a hygienist in our Three Lakes location. At this time-office days/hours will vary on a weekly basis until a replacement hygienist has been hired for our Three Lakes location.

Please contact office directly with questions or concerns regarding your upcoming appointment. (715) 479-4686 or contactus@potrykusfamilydentistry.com

PATIENT QUESTIONNAIRE

1. Have you traveled anywhere recently that are locations of disease outbreak/high risk areas? or in excess of 50 miles from Vilas/Oneida Counties?
2. Have you been in recent contact with anyone in the last 21 days who was sick OR tested positive to covid19?
3. Have you attended any large group functions/where/when?
4. Have you had any of the following symptoms within the last two weeks: fever, fatigue, dry cough, altered taste, altered smell, trouble breathing, productive cough (mucous in cough), or muscle pain?
5. Have you previously had the SARS-COV-2 virus (novel coronavirus)? If so, did you test positive and what test were you administered?
6. Are you over the age of 65 and/or have preexisting health conditions related to the following: diabetes, chronic lung disease or asthma, serious heart condition, immunocompromised, or chronic kidney or liver disease?

Sincerely,

Potrykus Family Dentistry Staff